



**JOB POSTING**  
**RESIDENTIAL SUPPORT WORKER**  
**Part-time Weekend Position**  
**FH2022-13**  
**Fife House Foundation**

**Location:** Fife House, Toronto  
**Shift Rotation:** Part-time weekend (8.00 am – 4.00 pm)  
**Reports to:** Program Manager, Sherbourne and THP

**Fife House** is an innovative, client-focused provider of secure and supportive affordable housing and services to people living with HIV/AIDS in the Greater Toronto Area. With approximately 110 staff working across 6 locations, in 2020-2021 Fife House served more than 850 residents and clients by providing supportive and transitional housing programs as well outreach programs to homeless clients and their families.

**Fife House** understands that historically marginalized groups in our communities often encounter particular barriers to full access and participation. We therefore commit to actively dismantling all forms of racism and systemic oppression with GIPA/MEPA at the forefront, including in our own organization and across governance structures. As a settler agency, Fife House stands in solidarity with Indigenous and Black Peoples across Turtle Island and recognizes the role we have in the work of reconciliation and healing.

**Fife House** is seeking a dedicated individual to fill the part-time weekend role of **Residential Support Worker positions in Sherbourne THP**. As a member of the team, the Residential Support Worker will provide front-line client-centered and trauma-informed care to Fife House residents/clients across service locations, in alignment with unique program needs and fulfillment of relevant funding deliverables.

**DUTIES AND RESPONSIBILITIES:**

- Residential Supportive Housing Workers support tenants to maintain their housing, develop independent living skills, and pursue personal wellness;
- Conduct in person and telephone supportive counselling;
- Intervene in crisis situations using a suite of de-escalation techniques;
- Documentation and entry into software programs;
- Assist/participate in Case Management;
- Assist/participate in Community Health Assessments and Coordinated Care Plans;
- Provide medication assistance and coordinate appointments with external supports;
- Oversee a portfolio of clients in partnership with external housing providers and workers;
- Advocate to increase the quality of life of clients;
- Distribute Harm Reduction products and provide counselling where necessary;
- Occasional support in food preparation;

## **QUALIFICATIONS:**

- A minimum of a Community College Diploma in a field relevant to the target population (SSW, CSW, ACSW, SW, PSW);
- A minimum of 2 years direct or transferable experience suitable to working effectively with people living in Supportive Housing / Shelter environments;
- Knowledge of community resources relevant to the target population being served and/or demonstrated ability to search for applicable resources/information;
- Good working knowledge and commitment to harm reduction, risk reduction, equity and diversity, anti-racism and anti-oppression principles and practices;
- Good crisis management and dispute resolution skills;
- Good interpersonal and communication skills (verbal and written);
- Basic computer literacy (Word, E-mail, Internet);
- Experience in community mental health and/or working with people who are marginally housed;
- Experience creating safety plans with at risk clients;
- Basic understanding of different psychiatric conditions;
- Experience working with addiction is preferable;

## **ASSET:**

- Knowledge of HIV infection in the current context, including the impact of stigma and discrimination
- Experience working with people who come from diverse racial, gender, ethnic and cultural backgrounds and who have experienced varying degrees of mental health, social isolation and substance use
- Knowledge of Non-Violent Crisis Intervention and skill training
- Comfortability with light cleaning and grounds keeping
- Food Handlers Certification
- Naloxone Training

## **WHAT FIFE HOUSE FOUNDATION CAN OFFER YOU**

- A meaningful and rewarding career with a direct impact on the clients that we serve
- Comprehensive paid training and ongoing development and support
- Fun, friendly, team environment
- Competitive salary

**FIFE HOUSE** is committed to upholding the values of equity, diversity, and inclusion in our living and work environments. We know that diversity underpins excellence, and that we all share responsibility for creating an equitable, diverse and inclusive community. In pursuit of our values, we seek members who will work respectfully and constructively with differences and across levels of power.

We actively encourage applications from members of groups with historical and/or current barriers to equity, including, but not limited to:

- Persons living with HIV/AIDS
- First Nations, Métis and Inuit peoples, and all other Indigenous peoples;
- Members of groups that commonly experience discrimination due to race, ancestry, colour, religion and/or spiritual beliefs, or place of origin;
- Persons with visible and/or invisible (physical and/or mental) disabilities;
- Persons who identify as women; and
- Persons of marginalized sexual orientations, gender identities, and gender expressions.

We recognize that many of these identities intersect and that therefore, equity, diversity and inclusion can be complex. We value the contributions that each person brings, and are committed to ensuring full and equal participation for all in our community.

Accommodations are available on request for candidates taking part in all aspects of selection process.

**TO APPLY:**

- Applications will be accepted until May 20, 2022
- Please submit a cover letter and resume by email using the subject line "Posting FH2022-13" to [humanresources@fifehouse.org](mailto:humanresources@fifehouse.org)

We thank all applicants but only candidates selected for an interview will be contacted.

For more information about Fife House, visit [www.fifehouse.org](http://www.fifehouse.org)

Human Resources  
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